



SUSTAINABLE MANAGEMENT SYSTEM HANDBOOK

A DEMONSTRATION OF EFFECTIVE SUSTAINABLE MANAGEMENT

A1 SUSTAINABILITY MANAGEMENT SYSTEM

Parkim Ayaz Hotel implements a long-term sustainability management system that addresses environmental, social, cultural, economic, quality, human rights, health, safety, risk and crisis management issues and directs continuous improvement, in line with the size and scope of our business. This handbook constitutes the basic framework of the Sustainable Management System and sets out its policies.

The basis of our Sustainable Tourism Management System is based on risk analysis. We have a crisis management policy and system that determines the actions to be taken in case of realization of risks. If necessary, new items can be added to the risk analysis. Risk analysis and crisis management have been transferred to the Risk Analysis Procedure.

Our Parkim Ayaz Hotel undertakes to fulfill its third stage obligations and to continuously improve our Sustainable Tourism Management system in order to increase its sustainability performance.

In this regard, it creates policies on quality, economy, environment, culture, human rights, health and safety and ensures that all employees comply with the policies. It sets targets within the framework of policies, monitors the achievement of targets and the setting of new targets.

Performance statuses related to achievement of targets , status of the sector , environmental , social , technological , economic and cultural risks , changes and updates stemming from legislation are reviewed periodically , and systems and documents are updated when necessary . The process steps are explained in the Management Responsibility Procedure.

The PUKO cycle is used in all steps in our Sustainable Management System. The PUKO cycle can be explained as follows.

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PUKO CYCLE			
PROBLEM SOLVING	PLAN	DEFINE THE PROBLEM	DECISION PROCESS
		DETERMINE PURPOSE AND CRITERIA	
		DETERMINE SOLUTION ALTERNATIVES	
		EVALUATING ALTERNATIVES	
		CHOOSE THE BEST ALTERNATIVE	
	APPLY	APPLY THE DECISION	
	CHECK IT	EVALUATE THE RESULT	
	TAKE PRECAUTION	STANDARDIZE, ENSURE CONTINUITY AND SUSTAINABILITY	

PLAN; Creating the resources needed to achieve results in accordance with the system's goals, processes, guest conditions and the organization's policies, defining and determining risks and targets,

APPLY ; Our hotel determines and implements its basic policies and practices regarding environmental, cultural, social, human rights, health and security.

CHECK; Monitoring, measuring (where applicable) and reporting the results of processes and resulting products and services in terms of policies, objectives, conditions and planned activities,

ACT ; Take actions to improve performance when necessary . It is the recording of the activities carried out.

A2 YASAL UYUM

Our hotel undertakes to comply with applicable laws, regulations and international agreements. It maintains an up-to-date list of these and monitors it periodically by the relevant department manager. Informs the personnel about the changes made and gives the necessary training to the personnel .



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PARKIM AYAZ Hotel also operates in accordance with all local / regional, national and international legislation and regulations on health, safety, labor and environmental issues as well as its own sector.

Our hotel submits all the necessary permits, certificates and documents to the relevant institutions, if it is asked and submitted. These documents include Tourism Business Certificate, Business Opening and Working License, last month's personnel insurance declaration, tax certificate, emergency action plan, personnel training and certificates, occupational physician contract, sewerage connection letter received from the municipality, pool measurement and analysis documents, pest control documents. Documents regarding the struggle and other necessary documents can be counted.

A3 STAKEHOLDERS REPORTING AND COMMUNICATION

PARKIM AYAZ Hotel communicates its sustainability policy, actions and performance to its stakeholders, including its guests, and tries to get their support.

Our hotel attaches great importance to promotion in all areas. Using real materials in promotion is important for our business. Our hotel has a transparent and realistic structure in terms of its products and services on the internet, social media accounts and other printed and written promotional channels and marketing communications.

Our hotel also shares its actions and transactions regarding policy and sustainability openly and transparently with its staff and guests. To do this, our hotel uses its website and bulletin boards. Periodic reports on sustainability performance are published on our website.

The periods during which these reports are made are; Reported in the Management's Responsibility Procedure The report is evaluated periodically and presented to the management and staff as a written report, to the guests and related stakeholders (tour operators, suppliers, etc.) via the website. This report includes policy, targets and target achievement rate analysis.

In our hotel, we take care to receive feedback from our guests, public institutions, municipalities, staff, people living in the area we are located and all other people and institutions regarding our sustainability performance, policy and practices.

The system we have created in our hotel is in a way that will enable and encourage both our guests and staff to provide quick, simple and effective feedback.



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This system includes survey applications for guests, monitoring of social media accounts, following comments made by guests on websites, survey and suggestion applications and other communication channels for employees, e-mail communication for all other stakeholders and their regular follow-up.

A4 STAFF PARTICIPATION

The most important element of our hotel's Sustainable Management System is our employees. Our employees know what they need to do in our management system and sustainability-related policies and practices. What our employees need to do is defined in writing, communicated to them, and the necessary training and guidance is provided regularly. The training provided is recorded.

Our employees take an active role in the development and continuous improvement of our management system and sustainability performance . Our system is reviewed in line with the feedback from our employees and improvements are made when necessary.

In our hotel, employees are provided with periodic training programs related to sustainability and their work areas, including orientation training in line with our sustainability policy and management system, on-the-job training, training required in accordance with legal regulations and guidance support.

Occupational Health and Safety training, hygiene training, zero waste training, water and energy saving, chemical substance use rules, fire protection, first aid, etc. We plan and implement annual training on these subjects. Our employees have free and open access to all training materials .

Our hotel is committed to complying with the relevant provisions of the Labor Law No. 4857 and employees are paid at least the minimum wage. In addition, as Parkim Ayaz Hotel, we undertake to comply with the Social Insurance and General Health Insurance Law No. 5510 and the Occupational Health and Safety Law No. 6331.

Our hotel has created a "Sustainability Team" to manage sustainability activities.

A5 GUEST EXPERIENCE (PARTICIPATION)

Guest satisfaction is important at PARKIM AYAZ Hotel . Feedback from systems related to guest satisfaction and sustainability is monitored, presented to management at certain periods, and corrective measures are taken. Returns are made to the guest. Corrective measures and feedback received from the guests are recorded.



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A6 CORRECT INTRODUCTION

All information and visuals used in the promotion of PARKIM AYAZ Hotel show real experiences and possibilities. We only promise the facilities we can offer to our guests.

A7 BUILDINGS AND INFRASTRUCTURE

7.1 HARMONY

PARKIM AYAZ provides services in accordance with the laws and regulations required by the local authorities in the region where our hotel is located. As a tourism business, all necessary licenses and permits are up to date and are monitored.

7.2 IMPACT AND INTEGRITY

Care is taken to ensure that any changes or renovations to be made in our hotel are compatible with the texture, visual environment, landscape, cultural and natural heritage of the region we are in.

7.3 SUSTAINABLE PRACTICES AND MATERIALS

Materials, applications and handicrafts obtained from the region where our PARKIM AYAZ hotel is located have been used in buildings and design in convenient and suitable places. In the garden of our hotel, pottery unique to Bodrum, wooden and wicker decoration materials, etc. in the areas used by guests. it is possible to see many local touches .

Natural and endemic plants from sustainable sources have been used in landscaping and decoration, avoiding exotic and invasive species. You can find citrus and bougainvillea species from the Bodrum region in many areas of our hotel. Local endemic species are propagated by our garden staff and they are planted in many parts of our hotel.

In our hotel landscaping , plants that are drought resistant , strong and capable of tolerating possible conditions are preferred .

It is very important to use products that are harmless to the environment and humans in the materials and construction practices used in the construction of our buildings. Construction wastes resulting from our construction activities are sorted in an environmentally sound manner and disposed of in accordance with local municipality laws and regulations.



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7.4 ACCESSIBILITY (ACCESS FOR EVERYONE)

PARKIM AYAZ Hotel is committed to providing accessible tourism services for everyone within its means. Accessibility level is informed clearly and accurately on platforms accessible to guests and stakeholders and through the website.

Our hotel also follows and undertakes to fully comply with the legal regulations regarding accessibility and to continuously improve it. We have rooms in our hotel for our guests with disabilities and special needs, and transportation facilities are provided for them to move freely within the facility. We strive to make continuous improvements not only for the physically handicapped , but also for our guests who cannot participate in tourism activities due to disabilities such as vision and hearing .

Our hotel regularly carries out maintenance and repair of accessibility arrangements and infrastructure, and improvements are made if necessary. In addition, our employees are regularly informed about accessibility.

A8 WATER AND PROPERTY RIGHTS ON THE LAND

The land ownership and usage rights of our PARKIM AYAZ Hotel belong to itself. Our hotel has made its facilities available to local people. It is in communication with our local people. Our local people can convey their requests and complaints to our hotel management either directly or via phone / e-mail. Our institution is always open to collaboration and suitable for new projects / requests.

A9 BİLGİ VE YORUMLAMA

The barcode system implemented in our hotel contains information about the natural environment, local / regional culture and cultural heritage on the boards inside the hotel. In addition, this information includes rules of conduct that must be followed in these areas.

Our staff is trained about the natural and cultural heritage of the local / region . It is ensured that our staff are informed about the guest's questions.



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A10 DESTINATION PARTICIPATION

Our hotel and our Board members are members of the Bodrum Chamber of Commerce, Bodrum Hoteliers Association, etc. He is a member of many official institutions and non-governmental organizations.

Our Board of Directors and General Manager attends meetings on sustainable tourism and contributes to raising awareness in other businesses in our region.

B MAXIMIZING THE SOCIAL AND ECONOMIC BENEFITS OF THE LOCAL / REGIONAL SOCIETY AND MINIMIZING THE NEGATIVE IMPACTS

B1 SUPPORTING LOCAL PEOPLE

Our PARKIM AYAZ Hotel has relations with local / regional people. It presents needs and opportunities for support and evaluates potential benefits and impacts. There are opportunities to exhibit their work in the interior and exterior areas of our hotel in line with the requests from local / regional people. For this opportunity, it will be sufficient to apply to us via e-mail or phone.

Two A'la carte restaurants in our hotel are available to local people. They can benefit from tourism opportunities and services at these points.

B2 LOCAL / REGIONAL EMPLOYMENT

It is our priority to provide employment opportunities to local / regional people in our PARKIM AYAZ Hotel. The employment rates of our staff and managers residing locally / in the region are measured at certain periods. Measurement results are evaluated and targets and actions to be taken to increase the rate are determined.

There are always internship opportunities for local / regional people in our hotel. Training requested by the staff is provided. In addition, public education or tourism high schools, etc. In cooperation with public enterprises, trainings requested by local / regional people are provided.



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B3 LOCAL / REGIONAL PURCHASING

Our purchasing policy includes local, environmentally friendly, fair trade and efficient purchasing policies.

Sources of goods and services received by our hotel are monitored. Suppliers are interviewed at regular intervals, and sustainability-related certificates, information and documents are checked and audited.

In our hotel, the rate of goods and services purchased from businesses owned and operated by local people is measured. It is important for our business that businesses that are not owned or operated by local people comply with the definition of fair trade. The fair trade rate is measured and targets are set to always try to increase the rate.

B4 LOCAL / REGIONAL ENTREPRENEURS

In our hotel, local / local businesses are given access to facilities and guests for their commercial activities. Our business management provides advice and support to local/regional service providers where it deems it appropriate. It allows to put a stand or promotional brochure.

Evaluates joint venture and partnership opportunities with local / regional entrepreneurs and makes necessary investments when appropriate .

B5 ABUSE AND HARASSMENT

Our PARKIM AYAZ Hotel has a policy to protect and prevent exploitation of vulnerable groups. The policy is posted in places visible to staff and guests, and shared with all stakeholders via the barcode system. Our hotel takes the necessary measures to announce and implement the policy.

It works in cooperation with local / regional people and local public institutions against abuse and misuse. It supports all measures taken against child abuse by private and public institutions.

Age records of the employees are kept and child labor defined by the International Labor Organization is not employed in our hotel .



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B6 OPPORTUNITY EQUALITY

PARKIM AYAZ Hotel, personnel are employed without discrimination of religion / language / race / gender and employment opportunities are offered, including management positions.

Specially protected groups and at-risk groups have been identified. The ratio of these groups to our personnel is monitored and this ratio is followed by local / regional demographics . In in-house promotions, group members are also promoted without discrimination.

B7 GOOD/REPUTABLE WORK

The working life of the staff at our PARKIM AYAZ Hotel complies with national and international laws and regulations. National and international laws and regulations are regularly monitored by our relevant departments. Personnel are not employed below minimum wage. Health and social support is provided through contracts made with employees.

Training levels of all personnel are monitored . The training provided is recorded. Training requests from the Management, Department Manager and staff are evaluated. Requested training is provided.

Lodging facilities are provided for our staff. Water, sanitation and hygiene facilities are available both in the lodging and in the work areas. Staff uniforms are provided by our hotel and cleaned by our hotel.

Personnel satisfaction is monitored at certain periods. The results are evaluated by management. The necessary investment is made. There is a complaint mechanism for our staff.

B8 COMMUNITY SERVICE ACTIVITIES

A contact/feedback/complaint mechanism is in place for the local/regional community via mail or phone. All feedback received is evaluated by the General Manager.

B9 LOCAL / REGIONAL LIVELIHOODS

Local / regional access is taken into account in decisions regarding growth,investment, development and operations to be made in our PARKIM AYAZ Hotel. If access to local/regional livelihoods is reduced, an access mechanism is in place for local/area communities to report this reduction.



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C MAXIMIZING THE BENEFITS OF CULTURAL HERITAGE AND MINIMIZING ITS NEGATIVE IMPACTS

C1 CULTURAL INTERACTIONS

PARKIM AYAZ Hotel demonstrates awareness and compliance with existing international, national and local/regional best practices and guidance for tourist visits to cultural sites and local/regional people. Promotions are made in certain areas of our hotel and visiting methods are defined. Special precautions are also implemented to avoid inappropriate interactions with children.

C2 CONSERVATION OF CULTURAL HERITAGE

PARKIM AYAZ hotel contributes materially and morally to the preservation and development of local / regional properties, areas and traditions of historical, archaeological, cultural and spiritual importance.

C3 PRESENTING THE CULTURAL HERITAGE

PARKIM AYAZ Hotel attaches importance to keeping local culture, traditions and works alive and transferring them to the next generations, thus supporting the cultural resources of tourism. It respects the intellectual property rights of local people.

Local / regional art / craft is reflected in the areas and decoration materials used at Parkim Ayaz Hotel. Our Parkim Ayaz hotel provides financial and moral support to festivals and organizations specific to the region in which it is located, which are important in the promotion and development of the local people.

By placing posters on the boards inside the hotel, it ensures that local / foreign guests are informed about the subject. Provides information and guidance about the cultural heritage in the destination. In the presentation of local / regional cultural heritage, the opinions of the local / regional community are taken into consideration.

Our staff is given informative training about the cultural heritage and historical sites in the destination.



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PROMOTING SUSTAINABLE LOCAL GASTRONOMY

Our hotel; Local food and beverages are given importance and supported financially. Local and seasonal products are introduced and marked to the guests. It organizes themed nights and encourages local and foreign guests to consume local products. While doing this, intellectual property rights, copyrights and copyrights are respected. Geographical marking is done on local / regional products served in the main restaurant.

C4 WORKS

Our PARKIM AYAZ Hotel does not buy or sell historical and archaeological artifacts, does not mediate their trade, and does not exhibit them

D MAXIMIZING ENVIRONMENTAL BENEFITS AND MINIMIZING NEGATIVE IMPACTS

D1 PROTECTING RESOURCES

D1.1 ENVIRONMENTALLY RESPONSIBLE PURCHASING

With its Sustainable Purchasing Policy, our PARKIM AYAZ hotel attaches importance to environmentally sensitive and sustainable suppliers and products, including the goods, food, beverages, construction materials and consumables it purchases. This policy applies to any product purchased; Includes construction, cleaning and consumables.

The policy is posted in areas visible to staff and guests and sent to supplier companies. Species that are in danger of extinction are not used or purchased. Care is taken to choose recyclable or eco-labelled products.

Our hotel follows an environmentally friendly policy during purchasing processes and attaches importance to efficient purchasing, energy saving and water saving in order to reduce food and solid waste.

Our hotel gives priority to environmentally friendly products (environmentally labeled products) in accordance with our purchasing policy. If there are no environmentally labeled products in the product group to be purchased, the relevant products, production and all other processes are selected from suppliers and manufacturers that do not harm the environment.

In this context, our hotel prioritizes choosing suppliers with sustainability certificates when making purchases. ISO 14001, ISO 50001, ISO 14064, ISO 20400 are examples of certificates to be sought from suppliers.



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For wood , fish , paper and other foods , products with environmental certificates (FSC , MSC , EU - EcoLabel etc.) or whose source can be traced are preferred .

A list of threatened species and prohibited species (fish, trees, plants, game animals, etc.) has been created and information has been given to the relevant persons. It is not taken into our hotel and is not used.

The ratio of our purchases from environmentally certified , local producers and suppliers , fair trade suppliers to total purchases is measured .

Our hotel has objectives related to working with environmentally certified , local and fair trade suppliers . In this framework , we aim to increase the number of local and fair trade suppliers in our procurement and we pay attention to this .

D1.2 EFFICIENT PURCHASING

Parkim Ayaz Hotel, the purchase of consumables and disposable goods, including food, is carefully managed in order to minimize waste in accordance with the Sustainable Purchasing Policy. Bulk purchasing is done and unnecessary packaging consumption is avoided. Reducing solid waste and food waste is important when making purchases.

Our buy policy has been created to favor reusable , returnable and recycled materials . Our hotel also gives priority to purchasing bulk and bulk products. In this way, fewer transportations are made to our hotel and less greenhouse gas emissions are produced.

Our main priority and preference is the absence of unnecessary and excessive plastic , nylon , paper , glass , wooden packaging in the products arriving at our hotel . Disposable products and unnecessary packaging are avoided when purchasing consumables and amenities. The purchase and use of consumables and disposable products are monitored and managed.

D 1.3 ENERGY-SAVING

Our PARKIM AYAZ hotel has an energy saving policy. This policy includes regular measurement, monitoring and reduction of energy consumption and the use of renewable energy.

In our hotel, energy consumption is monitored and measured and investments are made to minimize total consumption. The use of renewable energy is important in our business. Consumed energy; They are grouped according to type and monitored in monthly periods.



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Energy targets are determined. Its compliance with the determined targets is monitored and reported to the management . In addition , advices to reduce energy consumption are presented to the guests in 2 different languages on the boards .

In addition , it is important for our business that the products preferred for all mechanical and electrical equipment are preferred from the ones with the highest energy saving . Photocell and led lighting, inverter air conditioning and heating systems, heat pumps etc. systems are used. All kinds of insulation and insulation etc. of buildings to prevent energy losses. applications are fully implemented.

Our hotel identifies activities with high energy consumption , plans and implements corrective measures to reduce energy consumption in these areas and activities . Our hotel informs and trains its employees and stakeholders on energy saving.

D 1.4 SAVING ON WATER

We have a water saving policy in our PARKIM AYAZ Hotel. Our policy includes regular measurement, monitoring and reduction of water consumption.

At PARKIM AYAZ Hotel, our water-related risks have been evaluated and a water management plan has been made. Water Risk Atlas prepared by the World Resources Institute was used to determine the risks. The created water management plan includes targets and reports for measuring and monitoring water use and reducing water consumption.

The biggest goal when setting targets is to reduce risks, so water used in a monthly period is monitored based on guest/night. Care is taken to use the necessary equipment and implement practices to minimize water consumption. Staff are given training on water saving. Visuals about water saving are presented to staff / guests.

Our hotel complies with all legal requirements and regulations in the use of water. The water comes from a legal and sustainable source. Mains water is used in our business. The water we use does not have a negative impact on the creatures living in the waters around us, such as seas and lakes, on the local people's access to water, and on the ecosystem. Nevertheless, the possibility of damage to the ecosystem was evaluated in the risk analysis and necessary precautions were taken.

In accordance with our water consumption targets, ornamental pools are not used in our hotel. Equipment that reduces water use in garden irrigation, plants and garden arrangements that require less or no irrigation, and daylight are preferred.



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Our hotel uses good practices such as changing sheets and towels daily depending on the guest's request. Our hotel informs and guides its employees, guests and stakeholders about water saving with the help of the internet and / or informative boards.

D2 REDUCING POLLUTION

D 2.1 GREENHOUSE GAS EMISSIONS

Significant greenhouse gas emissions are identified from all sources controlled by our PARKIM AYAZ Hotel, and total direct or indirect greenhouse gas emissions are monitored. Carbon footprint per guest/night is monitored and managed. Procedures are implemented and measures are taken to prevent or minimize annual emissions. Offsetting the remaining emissions of the business is encouraged.

D 2.2 TRANSPORTATION

PARKIM AYAZ Hotel, measures are taken to reduce transportation needs. Our guests are informed about car and bicycle rental opportunities, public transportation hours and they are directed to alternative transportation options such as bicycle rental and public transportation. Our staff is allowed to stay in lodgings near the hotel. We have shuttle services for our staff residing in Bodrum.

Local / regional suppliers are preferred . Care is taken to place purchase orders on certain days and in bulk. Efforts are made to minimize the use of transportation in daily operations.

D 2.3 WASTE WATER

PARKIM AYAZ complies with the regulations determined by the local government for the disposal of waste water resulting from production / accommodation in our hotel. Compliance with the legal requirements in this regard is important for our facility . Our waste water is discharged to a treatment system belonging to the Bodrum Municipality. Our company has the necessary permissions in this regard . Our waste water, consisting of four points in our hotel, is connected to the municipal waste water network.

Samples taken by municipal institutions and private organizations are analyzed in annual periods . As a result of the positive analysis results, we have a Waste Water license issued by the Muğla Metropolitan Municipality.



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D 2.4 SOLID WASTE

Our hotel has a Solid Waste Management Plan. This plan includes regular measurement and monitoring of waste production, waste reduction, reuse, recycling and waste disposal.

Solid wastes are separated according to their types such as food, recyclable, toxic/hazardous and organic, and recycling and reuse situations are taken into consideration while separating them.

Our hotel regularly informs and guides its employees, guests and stakeholders about waste management through various visual and communication materials.

Solid wastes separated according to their types in our hotel are received by authorized and licensed companies. Our waste disposal is carried out by local / regional public institutions in accordance with appropriate standards .

All solid waste, including food waste, is measured by type in our hotel. Our hotel calculates the amount of solid waste per guest or overnight and is reported periodically.

Our main goal is to reduce our waste. In cases where reducing is not possible, we have a reuse or recycling mechanism. Our hotel has also identified activities and risk areas where solid waste generation is high . It plans and implements corrective measures to reduce food waste and waste.

It is aimed that solid waste disposal will not have a negative impact on the local population or the environment . Compliance with the “Zero Waste Regulation” regarding solid waste management is ensured. Our hotel has Zero Waste certificate.

D 2.5 HARMFUL SUBSTANCES

A harmful substance inventory of the chemicals used in cleaning and swimming pool disinfection in our hotel has been prepared and material safety data sheets (MSDS) are up to date in our facility.

Care is taken to use environmentally friendly alternatives in the chemicals and dyes used. Chemicals are stored and used in accordance with standards.



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Our hotel cooperates with a Hazardous Material consultant. Properly manages the storage, use, transportation and disposal of chemicals in accordance with national and international standards.

Our guests are informed about the personal use of substances that may be considered harmful to the environment (toxic sunscreens and pesticides, etc.).

For pesticides, we work with companies that are experts and authorized.

D 2.6 MINIMIZING POLLUTION

Our local/regional potential pollution sources have been reviewed and identified. It is monitored and measures are taken to minimize it.

D 3 PROTECTION OF BIODIVERSITY, ECOSYSTEMS AND LANDSCAPE

D 3.1 CONSERVING BIODIVERSITY

PARKIM AYAZ Hotel supports and contributes to the protection of biodiversity. It pays attention to areas with high natural and biological diversity and tries to raise awareness among guests and staff. Our hotel provides material and moral support to Non-Governmental Organizations working on this issue.

D 3.2 INVASIVE SPECIES

Our hotel is knowledgeable about Invasive species . It takes precautions to prevent the emergence of these species. We have a program to eliminate and control invasive species . Uses local / regional species in landscaping and restoration works.

D 3.3 VISITS TO NATURAL AREAS

Parkim Ayaz Hotel, visiting methods have been determined with appropriate guidelines in order to minimize the negative effects that may occur during our guests' visits to natural areas and to maximize their satisfaction. He presents these to the guests in places where they can reach them.

Our business also cooperates with local/regional conservation agencies to detect/identify problems related to visits to certain areas.



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D 3.4 WILDLIFE INTERACTIONS

PARKIM AYAZ Hotel is aware of and complies with current local / regional, national and international regulations and guidelines regarding wildlife interactions, including wildlife monitoring.

Takes precautions to minimize the disturbance of wildlife in our hotel. Informs guests about the situation.

D 3.5 ANIMAL HEALTH AND WELFARE

PARKIM AYAZ Hotel is aware of and complies with the laws and regulations regarding captive wildlife and animal welfare.

D 3.6 WILDLIFE HUNTING AND TRADE

PARKIM AYAZ Hotel is aware of the laws and regulations regarding the harvest and trade of wild animals and there is no wildlife hunting or trading in our hotel.

Our guests are informed about the regulations regarding wildlife harvesting , consumption and trade and the need to avoid purchasing illegal products / souvenirs derived from threatened wild species as reported by IUCN or CITES .